



CUSTOMER NEWSLETTER

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NMCI at FMSO

The October award of the Navy/Marine Corps Intranet (NMCI) contract signaled the official start of this massive project that will replace up to 200 disparate networks within the Navy and Marine Corps with one seamless network. FMSO's efforts to prepare for this implementation started several months before the announced award. Our experience with large system implementations gave us a unique appreciation for the value of advanced planning for such a complex undertaking. FMSO's NMCI Transition Manager, Lee Tyre, had been monitoring the NMCI project through the award process to track requirements, and anticipate the impact on FMSO business operations. Potential strategies to insure a smooth transition transparent to our customers have been the focus of this monitoring and planning effort.

In FMSO, the NMCI implementation will impact several business functions: desktop support, email, server operations, help desk, and LAN/network support services. FMSO currently provides NMCI type services to several activities throughout the NAVSUP claimancy. The Naval Support Activity Mechanicsburg campus is currently scheduled for NMCI implementation during the third quarter of FY 02.

Our early start in the planning process allowed us to quickly set in motion several activities to prepare for this implementation and support NAVSUP's NMCI transition strategy. A FMSO "All Hands" NMCI briefing was held shortly after the contract award to share the command's assessment of how the effort may affect FMSO, and to keep employees informed of plans underway. An "NMCI Questions/Answers"



FMSO's NMCI Transition Team met to discuss issues. From left to right, at table: Charles Kinney, Mark Bosworth, Don Nitchman, Helena Bartash, Paul Kefover, Lee Tyre (FMSO's NMCI Transition Mgr), Dan Troxell, and John Griffith. Standing: Bill Keefer, Peggy Hampton, and Russell Donton.

electronic bulletin board was established to facilitate the exchange of information on the project and address employee concerns as they surfaced. A questionnaire was also developed to help identify employment and training preferences of personnel currently working in business functions to be assumed by the NMCI project. The questionnaire was distributed to employees in the Technical Support Department and other personnel potentially impacted by the effort. Responses are being analyzed to help match FMSO needs with employee preferences and develop strategies to mitigate the impact on the FMSO workforce.

In November, FMSO established an NMCI Transition Team to address the myriad details needed to prepare and facilitate a successful transition. Lee Tyre heads this team, whose members are coordinating our efforts in the following key areas: personnel, data, contracts, facilities, training, security, and budget/financial. Lee also has a FMSO Contractor

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NMCI (cont)...

Technical Representative working with the team, and engages other in-house expertise on an as-needed basis. Data collections such as software and equipment inventories, physical facility layouts, and infrastructure configurations, are among the initial tasks supporting the transition effort. The team's efforts are focused on allaying the impact on our workforce, business operations, and our customers, while fully supporting the objectives of the NMCI.

January marks FMSO's 39th anniversary of providing world-class information technology products and services. We have demonstrated a distinguished record of service throughout a period of increased responsibilities, constant challenges, and rewarding opportunities. Teamwork and the ability to make change work in a positive manner, for both our customers and our employees, has been a constant throughout our history. We fully expect this teamwork will continue with the successful transition to the Navy/Marine Corps Intranet.

The FMSO team is looking forward to the NAVSUP Transition Planning Conference scheduled for February. The conference will provide expanded detail on the implementation process and an opportunity to exchange views with the NMCI contractor on issues of concern.

SMART ERP

SMART ERP Guiding Principles



- Design for Success
- Integrate Processes...this is a joint maintenance/supply effort
- Create Significant Positive Change
- Enter Data Once...at its source
- Make No Changes to COTS Code
- Simplify Operations for End Users
- Expect Improved Readiness, Fewer Legacy Systems, Reduced Total Ownership Cost

In late October, RADM Lippert, Commander of the Naval Supply Systems Command, released seven guiding principles governing efforts for the Supply Maintenance Aviation Reengineering Team (SMART) pilot. FMSO is supporting the joint Navy and contractor ERP effort.



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Business Systems

Knowledge Fair 2001...Workbench and BASS Capabilities Demonstrated

FMSO participated in the NAVICP-sponsored Knowledge Fair 2001 held on 7 November in Mechanicsburg and on 30 November in Philadelphia. FMSO showcased two projects: Workbench and the Business Administration Software Suite (BASS). Workbench is a NAVICP/FMSO initiative that provides provisioning support solutions and supports the NAVSUP Strategic Goal: Streamlined processes which reduce cost and cycle time for delivering products and services. Workbench, a web-enabled application, streamlines the provisioning process, eliminates duplicate data, and provides centralized tracking. BASS is an integrated application supporting common business functions. It provides an enterprise view of personnel, facilities, and general business functions.

For information on Workbench or BASS, contact the FMSO Project Officer at james_a_hippensteel@fmso.navy.mil or call 717-605-8623.



FMSO's Workbench Team members prepare for Knowledge Fair 2001. From left: Michelle Croyle, Fay Watson, and Lisa Kolecki.



FMSO's George Karnes demonstrates the BASS application to a fair visitor.

Real Time Inventory Counting (RTIC)

FMSO's implementation of RTIC at Naval Air Station (NAS) Roosevelt Roads, PR in October and at NAS Key West, FL in November were well received by the user community. The RTIC application is currently being used by 30 FISC and partner sites.

RTIC is a menu driven system that provides the capability to perform online inventories for Navy supplies. This window-based client-server application uses an Oracle database residing on an HP9000 computer system. RTIC also provides users with the capability to perform quality control checks, accuracy reporting, count status and inquiries.

InforM-21 Data Warehouse

The prototype implementation of FISCMIIS-Web is the latest development effort for the Information Management for the 21st Century (InforM-21) Data Warehouse project. The December implementation provides FISC Norfolk and partnered sites access to FISCMIIS data and reports using the Internet. The new system uses a COTS tool to provide statistical reports, spreadsheets, and graphs. The data source is primarily data extracted from the Uniform Automated Data Processing System (UADPS) housed in the InforM-21 data warehouse.

Other FISC regions are scheduled for implementation in January and February. Data warehouse and decision support capabilities provided by InforM-21 will continue to be deployed, in a web-enabled environment, to selected worldwide NAVSUP customers.

Business Systems (cont)...

FMSO's RAPD Team

...converting good ideas into practical applications



FMSO's Rapid Application & Prototype Design (RAPD)

Team may have a solution to your business problem. The team provides quick turn around solutions to real world problems using technology appropriate to your business environment. RAPD leverages FMSO's extensive application development experience, functional knowledge, and the latest information technology to provide solutions to business problems within 6 to 8 weeks. From mainframe environments to handheld systems, solutions range from simple software recommendations and prototypes to fully deployable applications. Examples of recent projects include development of a Lotus Notes data repository, a collaboration forum used by NAVSUP for corporate customer surveys, and a wireless stock check application of the VMSIR data base using a Personal Digital Assistance device.

Need help to convert your "good ideas" into practical business solutions? Contact our RAPD Team at FMSO_RAPD@fmso.navy.mil or call LCDR (Sel) DeLarue Shelton at 717-605-5373.

TRIDENT LDS Conference

Commander, Navy Region Northwest hosted the semiannual TRIDENT Logistics Data System (LDS) Managers Conference in November at Bangor, WA. In attendance were representatives from SSP, NAVSEA, FMSO, COMSUBLANT, NAVICP, NAVIMFAC Bangor, TRF Kings Bay and FISC Puget Sound. These meetings provide an opportunity for the sponsor, developer, and user representatives to discuss information systems issues which could impact the successful execution of Ohio Class refit maintenance, and to identify appropriate preventive actions.

Regionalization and integration of intermediate and depot level maintenance, NMCI implementation, Navy Enterprise Maintenance Automated Information System (NEMAIS) development and implementation, and support



to field sites were the major topics of discussion. Updates were provided detailing the latest LDS enhancements and plans for future hardware and software upgrades. Strategies for maintaining LDS technological currency were also discussed.



USS OHIO (SSBN 726) maneuvers through the Hood Canal upon return to her homeport in Bangor, WA.

Partnering with Navy Facilities Engineering Command

FMSO's Standard Accounting and Reporting System-Field Level (STARS-FL) Division is providing integration support to the Naval Facilities Engineering Command (NAVFAC). This support includes training and consultant services as well as reconciliation tools between STARS-FL and NAVFAC's Facilities Information System. STARS, the migratory General Funds accounting system for the Navy, accounts for the vast majority of NAVFAC activities and for its Military Construction appropriations. FMSO's Tony Ellis and Gayle Ingle are serving as the lead accountant and lead analyst for this effort.



From left: FMSO's Janet Johnson, Gayle Ingle, and Tony Ellis discuss STARS integration support efforts.

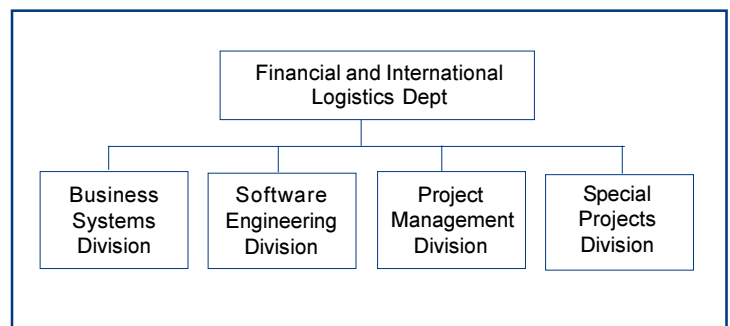
What's Happening...

Financial and International Logistics Department Reorganizes

In January 2000, FMSO completed a reorganization of two former departments, the old Navy Logistics Systems Department and the ICP Systems Department into a new Navy Logistics Department. Combining the “retail and wholesale” logistic support departments leveraged our talents and promoted single standard solutions while providing “one face” to our customers. The reorganization was undertaken to enhance our flexibility to innovate, keep pace with change, and emphasize our focus on project management. An assessment of the new department’s performance has encouraged us to continue our reorganization efforts.

In December, the Financial and International Logistics Department reorganized along the lines of the Navy Logistics Department for support of the Standard Accounting and Reporting Systems business operations. The reorganization moves the focus from a subsystems centric (STARS-FL, STARS-HQ, and STARS-OP) to a centralized system design and system architecture structure which allows more flexible teaming arrangements within the department, and streamlines resource management tasks. All STARS designers and programmers now reside

in the Business Systems Division and the Software Engineering Division respectively. A Project Management Division was also established to coordinate the design and programming efforts. The new department continues to provide support for the Defense Property Accountability System (DPAS) and the Royal Saudi Naval Forces Computerized Provisioning, Allowances and Supply System (COM-PASS) through a Special Projects Division. Designers and programmers for both of these projects are located within this Division. Points of contact for customer support remain unchanged under the new structure. We are always looking for better ways to serve our customers and will continue our tradition of providing the outstanding support you expect.



Positive Focus...managing change

January marks the 39th anniversary for the Fleet Material Support Office. Our success and reputation as a world-class provider of information technology products and services over these years is directly related to our ability to exploit the rapidly changing technological environment. A key element in this success is our workforce’s adaptability to change. Recent issues of this newsletter highlighted how FMSO has reorganized to enhance our flexibility to innovate and keep pace with change. As part of efforts to continue positive change, FMSO conducted a two-day workshop in November with employees of the Financial and International Systems Department, focusing on making change work.



Change Agent, Patti Hathaway, explains point during workshop conducted for FMSO employees in November.

What's Happening (cont)...

Customer Focus ...visiting the Fleet

A little rain and brisk November winds didn't stop a group of FMSO employees from visiting FISC Norfolk. The visit acquainted them with the day-to-day operations and activities of one of FMSO's major customers. The trip included a tour of the Norfolk Naval base with stops at SPAWAR and the Hampton Roads Naval Museum. A tour of the aircraft carrier, the USS DWIGHT D. EISENHOWER (CVN 69), and the Arleigh Burke destroyer, the USS MITSCHER (DDG 57), provided a first-hand view of a day in the life of the U.S. Naval Forces. Even more impressive than the ships' capabilities was the positive attitude expressed by their crews.



FMSO visitors pose for photo on the USS DWIGHT D. EISENHOWER (CVN 69).

The visit highlighted FISC Norfolk's role in providing support to the fleet throughout the world... from fuel support to hazardous material management, and SPAWAR's logistical support role as a business information systems and software support provider to the fleet. A sense of the long-standing maritime history of the Norfolk area was garnered from the visit to the Hampton Roads Naval Museum. Touring the base and Norfolk area was an excellent opportunity to learn about the responsibilities, tradition and sense of pride that surrounds our Navy. A member of the FMSO Team summarized the group's sentiments when he said, "I really feel honored to support that rich Navy tradition into the 21st century."

Information Sharing

CAPT Roesner, FMSO's Commanding Officer, shares RADM Lippert's Top Issues with FMSO employees during the "All Hands" Forum held in December. The forum was one of a series of briefings held to keep employees informed of relevant issues and events. The forums offer employees an opportunity to exchange perspectives with FMSO senior management.



What's Happening (cont)...

Naval Logistics Conference



FMSO's Executive Officer, Hart Odom visits the NAVSUP Claimancy exhibition area at the Naval Logistics Conference held in Norfolk in November.



FMSO's Skip McGowan manned the FMSO display booth demonstrating how our Integrated Data Environment efforts are providing the framework supporting NAVSUP's One Touch Supply initiatives.

FMSO's PTR/PCR Report System...available online

Program Trouble Reports (PTR) and Program Change Request (PCR) Reports are now available online via the FMSO web site at www.fmso.navy.mil. Distribution of hardcopy PTR/PCR Reports will be discontinued in the near future. If you have questions or would like more information regarding this system, please contact us at PTR_PCR_Box@fmso.navy.mil or call 717-605-4084.

Check it out!



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FMSO Team Members selected for CMDP Class 2001

Ten FMSO employees were selected for the NAVSUP Corporate Management Development Program (CMDP) Class 2001. The purpose of the CMDP is to develop a sufficient number of broad based individuals who thoroughly understand and support effective NAVSUP mission performance. While members of CMDP remain in their current positions, selectees participate in wide-range, career-broadening work experiences and training opportunities. FMSO selectees are: Barbara Baughman, Larry Greenwalt, Richard Beam, Theresa Reed, George Decker, Barbara Weibley, LisaRae Glessner, Christel Eitler, Janet Johnson, and Sheila Tyner.

Congratulations

Customer Newsletter

This publication is issued by the Navy Fleet Material Support Office, Mechanicsburg, PA to keep FMSO customers up to date on available services and products. Its contents do not necessarily reflect the official view of the U.S. Government, the Department of Defense or the U.S. Navy, and does not imply endorsement thereof. The editorial comment is prepared, edited, and published by the FMSO Command Information Office. This publication is not released in whole or in part to the public or private industry without prior approval of the Naval Supply Systems Command. The issuance of this publication is approved by the Commander, Naval Supply Systems Command, and is in accordance with the Department of the Navy Publications and Printing regulations NAVEXOS P 35 and NAVPUBINST 5600.4.

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